

The development of a future, sustainable dermatology service for Bolton, Salford and Wigan

Have your say on the proposed options

What is dermatology

Dermatology services diagnose, investigate, treat and manage the conditions of children and adults with skin disease, as well as hair and nail complaints.

Dermatology treats conditions such as:

- skin cancer
- psoriasis
- alopecia
- eczema
- severe acne
- birthmarks

Bolton, Salford and Wigan Partnership

NHS organisations in Bolton, Salford and Wigan are working together to make specific areas of hospital care the best they can be.

The aim of the Partnership is to provide high quality hospital care to people in Bolton, Salford and Wigan that is:

- sustainable – having enough clinical staff and necessary resources
- standardised – patients get the same high standard whichever hospital they attend
- provided as locally as possible
- part of a wider, joined up plan for Greater Manchester

Local dermatology services

Following a GP referral, most patients are currently given an outpatient appointment at their local hospital or community clinic.

Salford Royal NHS Foundation Trust is the largest dermatology centre in Greater Manchester, providing routine care as well as highly specialised investigations and treatments.

Bolton NHS Foundation Trust and Wrightington, Wigan and Leigh NHS Foundation Trust provide both routine and specialist dermatology care locally, but may refer patients who require highly specialised treatment or investigation to Salford Royal NHS Foundation Trust.

Case for change

There is currently a shortage of more than 200 consultant dermatologists across the UK, and not enough people are being trained to replace retiring and leaving staff. There has also been a growing demand for dermatology services, with year on year rises of 20 percent.

For services in Bolton, Salford and Wigan, this has meant relying on locum doctors (a doctor who stands in for the regular doctor) and longer waiting times for appointments, highlighting that the way services are currently provided is not sustainable.

We are working together to review current services and look at ways to transform dermatology services, so that there is more staff, more space and more appointments for the future. This might mean significant changes are made to services, including locations of where services are provided.

The Partnership is committed to making sure any changes are relevant to the people working in - and using - the services, so we have spent the last few months talking to staff and patients to make sure their views are heard to form plans for the future.

Next steps

Following the review, the Partnership has drawn up a list of possible options (see opposite) for future dermatology services in Bolton, Salford and Wigan and we would like to hear your views.

At the back of this document is a short survey for you to complete and return, to tell us which of the option(s) you think would be the best for the future. The Partnership will use your feedback when considering which of the options to develop further, before a full public consultation, which will help support making a final decision.

The consultation findings will be forwarded to those who have 'registered to be kept informed' (see how on page 4) and will also be available at: www.salfordccg.nhs.uk/bswp-dermatology

Options appraisal

Options	What it could mean
1. Leave things the way they are with no changes	<ul style="list-style-type: none"> ● Locum doctors cost more ● Would still be a lack of doctors and nursing staff ● Would still be a lack of space for the increasing number of appointments ● It would take longer to get an appointment
2. End the current arrangements with each hospital and look for a different way to provide dermatology services across Bolton, Salford and Wigan	<ul style="list-style-type: none"> ● Changes could take 3 to 5 years ● Difficulty in finding an alternative ● It may cost more ● May not solve the staffing issues ● Some patients may need to go to a different hospital
3. Keep things the way they are and develop the staff, e.g. train nurses to increase their skills to do more specialist treatment	<ul style="list-style-type: none"> ● Changes could take 3 to 5 years ● Would cost more to develop the staff ● Does not address lack of space ● May solve some staffing issues
4. We keep things the way they are with three hospital sites, but move more routine services into the community across Bolton, Salford and Wigan	<ul style="list-style-type: none"> ● Changes could take up to 3 years ● Would require more money to fund community based services ● May not be able to carry on providing all services at Salford Royal long-term as no room to expand in the future ● May help to address current staffing issues by recruiting medical staff through Salford Royal, which is recognised as a centre of excellence
5. We have one main hospital providing the specialist/ complex care and a second site providing some specialist care. We would open more community-based clinics across Bolton, Salford and Wigan for routine appointments	<ul style="list-style-type: none"> ● Changes could take up to 3 years ● May solve the lack of space and some staffing issues ● Some patients may need to go to a different site ● Need to find suitable accommodation to bring together dermatology services from two existing sites ● Funding would be needed to adapt the accommodation, but may save money in the long-term
6. We have one main site for all specialist care and more community-based clinics would open across Bolton, Salford and Wigan for routine appointments	<ul style="list-style-type: none"> ● Changes could take 3 to 5 years ● Need to find suitable accommodation in a central location to Bolton, Salford and Wigan to house specialist care ● Funding would be needed to adapt accommodation, but may save money in the long-term ● Would resolve lack of space ● May resolve some workforce issues ● Some patients may need to go to a different site

Next steps

We would like you to spend a couple of minutes to complete the following survey.

1. Where do you live or work? (Please tick)

- Bolton
- Salford
- Wigan
- Other (Please specify)

2. Please tell us about your interest in dermatology services? (Please tick)

- I am/have received treatment
- Someone close to me is/has received treatment
- I am a local resident who hasn't used the service
- I currently work for dermatology services
- Other (Please specify)

3. Based upon the information you have read, do you think there is a case to review dermatology services, across Bolton, Salford and Wigan? (Please tick)

- Yes, these are good reasons
- I am not sure these are good reasons
- No, I don't think these are good reasons

4. Please rank in order of importance (1 - most important, 6 least important), which you think will work best for Bolton, Salford and Wigan patients?

- Option 1** - Leave things the way they are
- Option 2** - End current arrangements and look for different ways to deliver services
- Option 3** - Keep things the way they are and develop the staff
- Option 4** - Same three hospitals with more routine services delivered in the community based clinics
- Option 5** - Two hospitals and more community based clinics
- Option 6** - One hospital and more community based clinics

5. Please say why you have chosen to rank the option this way?

6. Please rank in order of importance (1 - most important, 7 least important), which you feel are the most important issues when considering the future of dermatology services'?

- Patient experience
- Patient safety
- Standardised, high-quality care
- Access to highly specialised care
- Location of services
- Care closer to home
- Long term affordability
- Other (Please specify)

7. Equality monitoring:

Age _____

Gender _____

Sexual orientation _____

Religion or belief _____

Ethnicity _____

Do you have caring responsibilities?

- Yes No

Do you consider yourself to have a disability?

- Yes No

Please tear off this section and return using the self-addressed envelope or by sending it to:

Salford Clinical Commissioning Group, Engagement, Inclusion and Development Team, 7th Floor, St James's House, Pendleton Way, Salford M6 5FW

All survey responses must be received by Friday 21st September 2018.

If you would like to be kept informed during the consultation process, please email SALCCG.involve@nhs.net or telephone 0161 212 4956

