



WIGAN BOROUGH

Maternity Voices

Working in partnership to improve maternity services

# Maternity Voices Partnership

Thursday 13<sup>th</sup> June 2019

You Said, We Listened

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When we collect feedback from people it's really important we tell them what we have done with it. This document summarises the information we gathered at the Maternity Voices event on 13<sup>th</sup> June 2019 and our response.

You Said	We Listened
How could dads be made aware that they can also be affected by pregnancy and birth as well as mum and that support is also available for them?	We can sign post any father to Dad's matter for support or advice however any midwife will happily support a father to be.
Is it possible to promote the various groups available to parents/parents to be via maternity services and advertise on the ward.	The trust will happily promote services to parents to be/new parents if governed by a suitable body or professional. Next year we will be looking to set up social media pages for the Maternity Voices Partnership which can be used to promote groups.
Could maternity services signpost parents/parents to be to Startwells?	Staff happily signpost women and their families to Startwells in order for them to sign up to postnatal classes such as baby massage and weigh in clinic. Next year we will be looking to set up social media pages for the Maternity Voices Partnership which can be used to promote services.
Could there be more clarity as to what support is available when mums choose to birth at Wigan but their GP is out of the Borough.	Women will receive all antenatal care with our core midwives in our Thomas Linacre Centre (TLC) or Leigh clinics. Intrapartum care will be the same as any other lady and will be provided by our delivery suite midwives. Postnatal care will be provided by the midwives from Wigan if the lady lives within a Wigan post code.

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<p>Could C-Section process be made clearer as one family were very confused when dad was sent off the ward and felt he had missed out.</p>	<p>No dad/birthing partner will be asked to leave for a C-Section. They may accompany mum to theatre to witness the birth of their baby. On very few occasions this may not be possible if a medical emergency occurs however dad would be provided with a full explanation.</p>
<p>Could partners have more time with mum and baby following birth or even stay overnight?</p>	<p>We aim to facilitate as much time as possible following birth in order for families to bond. Time may differ depending on the activity of delivery suite. However, where possible partners may transfer to the ward with the mother and baby. Unfortunately, we cannot accommodate partners staying overnight on the maternity ward as we are unable to offer appropriate chairs/beds for partners due to the restrictions of the ward size.</p>
<p>Could a consent form be signed regarding mums wishes in labour? Could this be done in a prior appointment rather than making decisions during labour?</p>	<p>Mothers are encouraged to complete a birth plan prior to delivery which assists the midwife to provide care. However, due to the unpredictable nature of labour, woman may change their minds or a medical complication may result in interventions being required, therefore, consent around her wishes/needs may change.</p>

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<p>How can different organisations be linked together to provide an effective service to new and expecting parents i.e. voluntary sector, GP's, maternity and neonatal linking into mental health services?</p>	<p>The CCG as commissioner for maternity services works closely with all providers on the development of maternity services in the Borough. Our Maternity Voices Partnership has been set up to look at areas we can improve and work more closely together. We are trying to get representation from all the different services and local groups that can help us develop local services.</p>
<p>Will neonatal be linked into mental health services and can we consider keeping mum and baby together?</p>	<p>The trust aim to keep mother and baby together at all times. Separation would only be considered if essential to the medical needs of one or the other.</p>
<p>What is the process on the maternity suite when issuing side wards to mums?</p>	<p>Allocation of a side room on the maternity ward is varied and assessed on an individual basis. They would be given to the women/family with the greatest need at the time.</p>
<p>What can be done to prevent the feeling of isolation when placed on a ward before delivery. One mum felt strongly about needing more support in this situation.</p>	<p>We appreciate that it can be very lonely for women on the maternity ward who are waiting to be induced. As a unit we are still exploring the concept of an induction bay which would accommodate partners being present 24/7.</p>



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# Thank you for your feedback!

If anyone has any questions please feel free to ask or contact  
[shapeyournhs@wiganboroughccg.nhs.uk](mailto:shapeyournhs@wiganboroughccg.nhs.uk)