



WIGAN BOROUGH

Maternity Voices

Working in partnership to improve maternity services

Maternity Voices Partnership

A summary of the launch event

11th May 2018



**NHS**

Maternity Voices Partnership

Launch Event
Friday 11th May 2018, 12.00pm-2.00pm

****Free Event****
Ince Community Centre,
Manchester Road, Ince, Wigan, WN2 2DJ

You and your little ones are invited to come along!

Working together to improve Maternity Services

Would you like the opportunity to share your experiences and discuss local Maternity Services?

Join us at our launch event!
Lunch and limited Crèche space provided – please book early

To book online - <https://wiganboroughmvp.eventbrite.co.uk>
Or contact us on - 01942 482711 or shapeyournhs@wiganboroughnhs.co.uk

Wrightington, Wigan and Leigh
NHS Foundation Trust

Wigan Borough
Clinical Commissioning Group

On the 11th May 2018, we were excited to launch the Wigan Borough Maternity Voices Partnership.



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We were thrilled to be joined by mums, children, clinicians and other staff to talk about local maternity services.

BETTER BIRTHS

*Improving outcomes of
maternity services in England*

*A Five Year Forward
View for maternity care*



**High performing
Teams**

**More
personalised**

Safer

Information

Kinder

**Culture of innovation,
learning and breaking down
organisational barrier**

Well Led

**Support to service
users and staff**

**More family
friendly**

Professional

The group has been set up to look at how we can improve local maternity services, a recommendation that came out of the National Maternity Review, Better Births.



Themes

**Continuity
of Care**

Communication

**Education
and
Support**

**Support
for fathers**

**Importance of
peer support**

The launch session gave people chance to talk about their experiences, what they thought went well or what could have been improved. Some key themes started to emerge from the discussions.

CONTINUITY

Continuity of care is really important to enable mums and families to build up good relationships. This was both in terms of midwives and consultant care. Whilst some mums had got continuity of care, others hadn't.

SUPPORT FOR FATHERS

There was lots of discussion about the support that dads get, in terms of practical skills and mental & emotional support. This was an area people would like to see more support towards.

EDUCATION AND SUPPORT

Education and support is important. There are lots of classes in Wigan Borough which is great, but it might be good to offer more 1st Aid Classes and it would be good to set up peer support classes at the same time as antenatal classes.

IMPORTANCE OF PEER SUPPORT

Peer support can help build relationships with other parents and allow people to ask questions, seek advice or simply chat and make friends.

COMMUNICATION

Communication is vital in ensuring parents and parents to be have accurate information readily available and to make sure people have the opportunity to ask questions or raise any concerns they may have.

Tours of the maternity wards would be helpful

Visiting times

Literature and information available

Support from the breastfeeding team

Facilities

The induction suite

Look at meal times on the ward

There were some specific areas the group wanted to consider in the future.



Following feedback from the launch event in May we have put together a 'You Said, We Listened' document, which will provide some information and clarification on the points raised. You may have also noticed our new logo, which is the national design adapted for the Wigan Maternity Voices Partnership.



The group had some ideas of areas to explore to reach out to more people:

- Schools, Nurseries, Start Well Centres
- Social Media
- GP Surgeries
- Voluntary and Community Sector
- Council Services and Libraries
- Press and Media work



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We would love to get more people
involved in improving local
maternity services.

Look out for details of future events!

For further information please contact shapeyournhs@wiganboroughccg.nhs.uk
or call 01942 482711